

serveco



*This leaflet will help  
you understand  
who we are, what  
we do and how we  
can help you*





## **Who are we?**

Serveco is a private company who have been providing personnel working in supported/sheltered housing schemes for over 10 years.

## **What we do**

We provide:

- Night Support Workers
- Support workers
- Night Porters
- Security Personnel
- Project Workers

## **How we can help you**

We provide outsourcing of staff for:

- Homeless hostels
- Mental health housing projects
- Victims of domestic violence
- Ex-offender accommodation
- Projects accommodating persons with alcohol and substance addictions
- We can also provide staff to respond to Life Line Calls





## ***What our clients can expect***

We work currently with one housing association which has four homeless hostels. They provide the day time staff and Serveco provide Night Support workers to cover all four hostels during the night. Working sympathetically with the vulnerable residents we provide continuous support.

Our services for this client range from:

- Booking people in
- Carrying out Risk Assessments
- General Security
- Keeping order
- Helping with Life Skills Sessions
- Liaising with outside agencies

Another client we serve has projects providing accommodation for 16-25 year olds and we provide full out of hours cover.

We also provide support for a client who has residents engaging with outside agencies to support individuals with drug and alcohol issues.

## ***Why choose us?***

Serveco could really answer your staffing issues, whether used just at night, during the day or on particular projects all our services are tailored to meet your needs, as are the people we supply. Their training will be tailored to meet your specific requirements.

## ***What we can save you***

Clients who have used our services report to us that they save money on the following:

- Recruitment
- Training
- National insurance contributions
- Holiday pay
- Pension contributions
- Sick pay
- Travel expenses

As well as saving money you will be in the privileged position of using a service provider who will be dedicated to ensuring your needs are fully met and in the knowledge that we always put your requirements first.

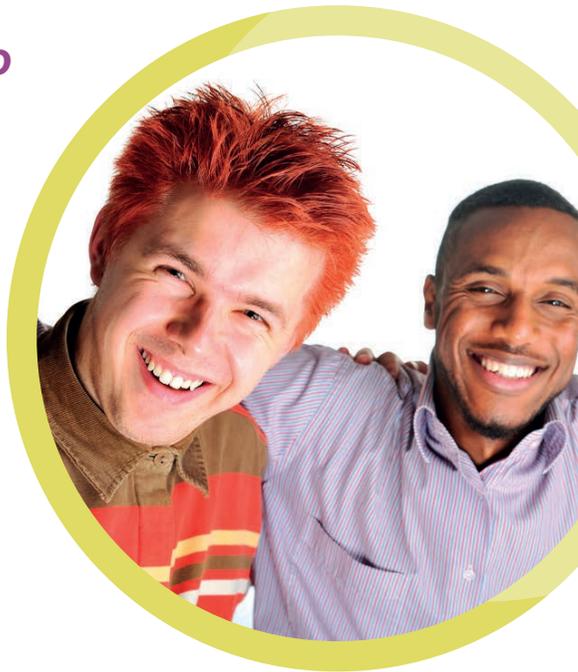


## ***What to do next***

Simple... Contact us to arrange a visit, we will discuss your individual requirements, demonstrate our industry knowledge and expertise and then tailor a service unique to your project, all our staff will be fully trained in any specific areas we jointly identify as relevant and essential to your needs.

Then you can relax in the knowledge that we will look after your project as if it were our own.

***Should you wish to discuss your requirements in further detail please contact Chris Yates 07970 577721.***



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